



Cindy H. Finkelman – Industry CIO | Senior Executive and Strategic Advisor



Cindy Finkelman is a strategic advisor for Mantissa Group LLC, a strategy consulting firm serving the C-Suite and their extended leadership teams, and the former Chief Information Officer of FactSet Research Systems, a leading provider of financial data and analytic applications for the investment management community. As CIO, Cindy was responsible for internal technology strategy and delivery, the Project Management Office, Security and Enterprise Risk Management.

Cindy is a senior IT executive with 25+ years of diversified strategy, technology and operations experience and has a proven track record of **designing and delivering innovative technology driven transformational programs** in many blue-chip firms yielding substantial business results. While at FactSet, Cindy worked in partnership with senior business leaders throughout the company to **establish vision and align the organization** for the buildout of **strategic, effective, and efficient capabilities that would allow the company to operate at scale and facilitate fact-based decision making** in all facets of the business. Cindy also led the company in aligning on a **commercially oriented digital transformation strategy** for FactSet's products; **integrating numerous acquisitions into the company's operations** and **maturing the Enterprise Risk and Security posture**. Cindy's lenses are broad; she considers all aspects of the **organizational ecosystem** as she engages in the **change management** agenda. Cindy is also a passionate coach, mentor and leader who **builds high performing teams for sustained success**.

Prior to FactSet, Cindy was the Chief Information Officer for the **corporate functions** of New York Life Insurance Company, where she was responsible for all information technology services and the initiation and delivery of numerous transformational programs that enabled **increasingly complex business capabilities**. Past positions also included head of Global Operations & Systems at ALICO where she was hired to build **world-class infrastructure** and service delivery in preparation for an **IPO**; and Chief Technology Officer at Merrill Lynch where she was responsible for modernizing the global HR infrastructure with **strategic global solutions** and upgrading the IT capability measured with a **balanced scorecard**. Cindy also held leadership positions at Marsh & McLennan, Prudential, Booz Allan & Hamilton and MetLife in IT strategy, application & infrastructure management.

Cindy was recognized as **CIO of the Year** by Markets Media Women in Finance in 2017 for her transformative impact at FactSet, her mentoring of women technologists & her philanthropic work.

Cindy has an MBA from New York University's Stern School of Business in Corporate Strategy & Entrepreneurship, and a BS from the State University of NY at Albany.

Cindy's industry engagement includes being a Board member of the Society for Information Management (SIM) and actively participating in SIM Women and the HMG Strategy Advisory Board.